

Information Manager 4 (TFL)

8001624563 - Incorrect Claim Values

v4.5.00 Adhoc fix date: 10/OCT/2013

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# Introduction

This document defines the changes made to the Information Manager 4 (TFL) product for 8001624563 - Incorrect Claim Values and is specifically targeted at end users. Since this is an adhoc fix, newer released fixes that affect the following areas will also include this fix: Application 512 (The work trays for: Application review, Application Status, Work Orders to Instruct, Re-Submitted Work Orders, work Orders – Draft Status)

After reading through this document, should you have any further training or consultancy requirements then please contact your Bentley account manager.

# Fix Details

|  |  |
| --- | --- |
| Fix Details Baseline Release | v4.5.00 |
| Fix Description | Address items discovered after the last fix |
| Prerequisites | CSL/TFL Deployment FIX 8 |
| Implementation Instructions | * Unzip 2013.10.10 - 8001624563 - Incorrect Claim Values.zip to exor\_base\patches\im\fix8 * Log onto SQL\*PLUS as the Highways Owner with the exor\_base\patches\im\2013.10.10 - 8001624563 - Incorrect Claim Values \install folder as the working directory. At the prompt type "STARTf512.sql" and press return. * No install log will be created so note any failures in the SQL terminal. * Exit SQL\*PLUS. * Log into APEX and change the Variables to point to the correct environment as described (starting on page 13) in the IM4 Migration.pdf document (delivered 25/MAR/2013.) |
| Limitations | None known |
| Configuration Information | None |
| How To Test | Recommend full regression test |
| Rollback Strategy | Initially implement on a test environment |

# List of Amended Files

|  |  |
| --- | --- |
| Filename | Version |
| N/A |  |

# Log No. Summary

This chapter summarises all software issues that have been addressed by this fix.

For issues raised by customers, Bentley Technical Support Group (TSG) Ticket Numbers are cross referenced where applicable.

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| **POD TITLE** | **POD SERIES** | **ISSUE** |
| Application Review |  | Claim Columns show incorrect or missing values |
| Application Status |  | Claim Columns show incorrect or missing values |